

# one.network & M Group Services



## Looking to the past

M Group Services is one of the most progressive utility contractors in the UK. It's an early adopter, comfortable using tech to accelerate its business goals.

That's why we joined forces back in 2018, partnering up with both M Group Services and Yorkshire Water – which led to the development of one.network's Works Planning module.

Since then, M Group has taken up the full suite of one.network's Planning and Coordination tools.

Here's a bit more about how the team is using one.network to revolutionise their streetworks management.

“Creating a traffic management plan used to take a week. Now it takes **under 12 minutes.**”

## How we made it happen

We make our partnerships personal.

Matt, our Utilities Business Development Manager, worked hand-in-hand with M Group Services' streetworks team to create a sustainable implementation plan with ambitious goals, ensuring that one.network delivered maximum value – so much so that the team **more than doubled** their initial target for creating traffic management plans inside it.

Aim: **30-40%** of traffic management plans delivered through one.network

Result: **80%** of plans delivered through one.network

## Guiding the future

In the second phase of our engagement, here are just a few of the things we've delivered together with M Group Services.

- A **single, central repository** of all traffic management plans, accessible both on the ground and out-of-hours.
- **Full visibility** of a wide-ranging set of risk factors at each works site, via a 'virtual survey' view.
- Significant improvements in the contractor's **relationships with local authorities**, thanks to their ability to communicate streetworks more efficiently and more clearly.



— **Mike Scott Paul**

Change Manager

M Group

**45k**

streetworks mapped by M Group Services on one.network in 2020

**125**

M Group staff members using the one.networks platform